



Privacy Statement General Data Protection Regulation (GDPR)

J&A Marshall Ltd may collect certain information or data about you when you use our services either directly or through a third party

We may collect:

questions, queries or feedback you leave, including your email address if you contact us
your name
your telephone number/s
a photocopy of your ID if you collect a vehicle or cargo from us
your signature on release documentation

This data/information can be viewed only by authorised people in J&A Marshall Ltd to:

release vehicles/cargo to the correct collecting agent/s
allow you to access J&A Marshall services
provide you with information about our services if you want it
gather feedback to improve our services
respond to any feedback you send us, if you've asked us to

Where your data is stored

We store your electronic data on secure servers in the European Economic Area (EEA)
Photocopies of ID are kept in a securely locked filing cabinet on J&A Marshall premises

Keeping your data secure

Sending information over the internet is never guaranteed to be completely secure, and the security of your data while it's in transit is not the responsibility of J&A Marshall Ltd. Any data you send is at your own risk.

We have procedures and security features in place to keep your data secure once we receive it.

Your rights

You can ask us about the information we hold on you and request that we do not use any information we collect.

Disclosing your information

We may pass on your personal information if we have a legal obligation to do so. We will not share your information with any other organisations for marketing, market research or commercial purposes.

